

### 360 Yachting – Return Questionnaire

Thank you again for chartering with 360 Yachting. In order to improve our service it is extremely important for us to understand your experience with our boats and our staff. Please take some time to tell us how things went.

Name of the Boat Chartered: \_\_\_\_\_

Charter Dates: \_\_\_\_\_

Who Performed your boat briefing?: \_\_\_\_\_

Was the boat briefing thorough and understandable: \_\_\_\_\_

Were you given a written briefing about the boat: \_\_\_\_\_

Were there any items that did not work properly on the yacht? Please list so we can troubleshoot or repair:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

Did you touch bottom or run aground anywhere during the charter? If so where and when:

\_\_\_\_\_

Was there any damage to the yacht during your charter? Please describe \_\_\_\_\_

\_\_\_\_\_

Please feel free to make any comments, suggestions or recommendations:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Reminder: Do you have an ASA or US Sailing Logbook. Did you get the Charter Manager to initial it for you?

If any mechanical problems arose, was the Charter Company responsive in remedying the situation:

\_\_\_\_\_

Would you recommend us or charter from 360 Yachting again? Please explain: \_\_\_\_\_

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What anchorages did you visit? Can you make some comment on those spots for us and future charter customers:

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_
- 4) \_\_\_\_\_
- 5) \_\_\_\_\_
- 6) \_\_\_\_\_

Prior to handing the boat back over to the charter company, please check that you have done the following or requested the charter manager to complete for you, if you are in a large hurry or are unable to do as specified in the charter contract.

- 1) Refill Deisel
- 2) Refill Water Tanks
- 3) Empty Holding Tank
- 4) Hookup Shore Power
- 5) Clean Dishes
- 6) Bag up the linens
- 7) Rinse off the boat and Hull
- 8) Put Away Sails
- 9) Remove all personal belongings

Thank you again for chartering with 360 Yachting and taking the time to fill out this questionnaire. We hope your experience with us and our boats has been a pleasant one and that you might come back and charter with us again.

Your Name: \_\_\_\_\_ Signature: \_\_\_\_\_

Today's Date: \_\_\_\_\_